

I remember emailing Susan Yahn, our Realtor, saying that I can't wait to write your review. This was in response to her offering to come over to the property before closing and personally clean up the bird poop in the lanai. Susan was always "above and beyond". We are now happily settling into our home in Berkeley Hall, and I am able to write an unreservedly enthusiastic review of an energetic, thoughtful, empathic, competent, organized person who we had the good luck to find as our Realtor.

We were out of state buyers and unfamiliar with the area. Susan listened to our "likes and dislikes", and thus could guide us in our search as to what communities she thought would be a good fit for us. This was important as our visits to Bluffton had to be brief. She did this honestly, without being pushy and was readily available to show us anything we wanted. Her responses to phone calls, texts and emails were prompt. She was patient with my internet property searches and would follow up with her personal impressions of the houses, or areas I had asked her about.

We called Susan on a Friday night to put in an offer on the house. She was away visiting family, but she was still able to make this all happen by the next day. She guided us through the real estate process in South Carolina. Susan was present for the engineer's inspection, and then personally organized and was present for contractor's quotes for the suggested repairs. This would have been impossible for us to do, being an out of state working couple.

Even though her realtor duties have ended, Susan has continued to take that extra step, helping us to integrate socially and practically into a new community. I have and will continue to recommend Susan Yahn to my friends.