

Realtor - Mrs. Susan Yahn

3 messages

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To: Johnny Ussery <johnny@usserygroup.com>
Cc: Rebecca Madeiros <golfwidowbda@gmail.com>

Mon, Jan 30, 2017 at 3:03 PM

Good afternoon Mr. Ussery,

I trust you had a wonderful weekend?

I wanted to send you a quick note to say how pleased I was with the services of Mrs. Yahn. I was fortunate enough to have met Mrs. Yahn when we began our search for a home.

First and foremost, she took a genuine interest in myself and my family and made sure she did not waste our time looking at properties outside of our budget. She took the time to show us around and not only was she extremely knowledgeable, she was patient. A trait I am sure everyone must have these days when showing property but one not everyone possesses.

She was professional in her approach and her connections and recommendations for lawyers, site inspector etc, were spot on. Of course we had challenges with our lender which was frustrating and expected, however our experience with Susan has been the one positive we can take from our experience.

As you can see, I am simply ecstatic at the effort she and many others made to help us get into our new home as without her influence, we would be homeless. (not quite but you get the picture)

On another note, would love to sit and chat with you this week if you have time.

Yours in Golf.

Alex Madeiros JP

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